



Product Limited Warranty

This warranty is exclusive and shall be accepted in lieu of all other warranties. All product and/or service warranties begin on the date shown on the official sales invoice document.

Should any breach of this warranty appear within the stated applicable warranty period, Playit Creations, shall, upon notification in writing of the defect, correct such nonconformity either by repairing any defective product or parts, or by making available a replacement part at Playit Creations option, within 60 days of written notification. The option to repair or replace product or parts shall be at the sole discretion of Playit Creations. Playit Creations shall make repairs to the product or part on site, deliver the repaired or replaced product or part to the site free of charge, but will not be responsible for providing labor or the cost of labor for the removal of the defective product or parts and the installation of any replacement product or parts. Replaced or repaired parts shall be warranted for the balance of the original part's applicable warranty period. Replacement of a product or part shall not, under any circumstance, exceed the suggested retail price of the product or part at the original date of purchase.

All warranties are null and void if the products and/or part(s) are not erected and installed properly and in total conformity with Playit Creations installation instructions and maintained and inspected in accordance to procedures furnished by Playit Creations.

Playit Creations does not warranty any wear and tear resulting from normal use of the product. Cosmetic issues such as surface scratches, chips, hairline cracks, wearing or fading paint, efflorescence visible on the product, or plastic warping or gapping as well as other cosmetic issues are not covered. Any deviation from the installation instructions and/or recommended maintenance procedures provided by Playit Creations to the customer will void any manufacturers' warranty on the product. Playit Creations does not warranty any product failure or damage due to vandalism.

Playit Creations shall not be held liable due to unforeseen circumstances or causes beyond its control, including but not limited to strike, embargo, riot, war, fire, act of God, vendor delays, or subcontractor or customer caused delays.

To make a claim, please mail your written statement of warranty claim along with your project number and invoice number to:

Playit Creations
5100 130th St N
Hugo, MN 55038 USA

Limited Warranty Lengths:

1-Year Limited Warranty: On all rotationally molded plastic components and High Density Polyethylene plastic sheet, not including plastic products encased in GFRC All structural steel framework and steel components against structural failure due to manufacturing defects or defects in materials.

10-Year Limited Warranty: On all GFRC based products against manufacturing defects and structural failure due to natural causes. Product warranty does not cover surface scratches, hairline cracks, chips in GFRC based products, efflorescence, or wearing of surface pigments or paints. Recycled plastic lumber provided by Playit Creations.

5-Year Limited Warranty: On all steel components manufactured by other pre-approved playground manufacturers that are encased in GFRC based materials. The warranty will not cover any manufacturing defects of these products; the warranty only extends to the GFRC application to the product.

3-Year Limited Warranty: On all ropes, nets and cables, swing components, swing hangers, and rubber or plastic swing seats due to manufacturing defects or defects in materials.

1-Year Limited Warranty: On all plastic components manufactured by other pre-approved playground manufacturers that are encased in GFRC based materials. The warranty will not cover any manufacturing defects of these products; the warranty only extends to the GFRC application to the product.

*Playit Creations, a DBA of WELDIT METAL WORKS INC reserves the right to accept or reject any claim in whole or in part.